

# Auckland Hydrographics Rd. ORDER FORM Hydro Dipping Specialist

2189 South Head Rd, Helensville 0874 Ph - 021 0295 8432



Name:					
Business (if invoice req):					
Address:					
City: _					
Mobile:	Work/Home Phone:				
Email:					
Item/s to be dipped:					
Pattern Number/Description					
Clear Coat (Tick One)	Matte	Gloss			
Please label each item or	the underside/l	back with:			
<ul> <li>Up arrow showing the v</li> <li>A description (eg: side of the pieces (</li> </ul>	cover, light surro	,			
Part #1: Pattern no and de	escription:				
Part #2: Pattern no and de	escription:				
Part #3: Pattern no and de	escription:				

## **DELIVERY INFORMATION:** (Tick One)

I will drop off at Auckland Hydrographics and pay my deposit at that time

Bank Account: 12 - 3049 - 0149221 - 000 ASB New Lynn

I will deliver to city drop off point and pay deposit in cash

Shop 39, 332 Great North Road, Grey Lynn (Custom Residential C/- Angela Lainchbury)

PAYMENT: Payment must be made in full before item will be posted/delivered. If your job is urgent please make prompt payment so we can release your items.

## **SHIPPING INSTRUCTIONS:**

Shipping and Handling costs are added to each order according to weight, size and method of shipment. We will endeavor to keep costs as low as possible. All Shipping at client's risk.

Ship to: Auckland Hydrographics, 2189 South Head Road RD1, Helensville 0874

NOTE: ALL PETROL TANKS MUST BE EMPTIED OF FUEL AND CLEANED. MECHANICAL PARTS MUST BE GREASE FREE. PLEASE DO NOT SEND FILTHY PARTS OR EXTRA COSTS WILL BE INCURRED.



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### CHECKLIST:

If shipping your item please ensure:

- Your Items are well packed and protected
- Your order form is completely filled out
- Your deposit/payment is included, or printout of deposit/payment if internet banking completed
- The special instructions are filled out for each part being dipped

<b>Quoted Es</b>	timate \$	
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Estimate and actual cost may vary once your item has been received and inspected. Increase in cost may be due to parts larger than advised, or more parts given than quoted. Any increase in charge will be quoted prior to work being performed.

# TERMS OF SERVICE

Estimates: Auckland Hydrographics will send you an estimate via Email or telephone. Please note that an estimate is based on the approximate amount of time and material to complete a job. If an Item being dipped has unusual size or shape the estimate can vary. Also, if a special order film pattern is chosen, the estimate may fluctuate due to shipping costs of film. We will communicate any of these issues to you before we complete any work on your item.

Turnaround time: Average turnaround time is approximately 10-14 days. Depending on other jobs already started we may not get onto your job the day it arrives. Hydrographics is a multi-stage process. Drying times effect the turnaround time. Your item/s will need to be prepped, primed, base coated, dipped and clear coated. Please note that 14 days does not include shipping time to or from our location. If you need your item expedited, please contact us for an additional estimate.

Guns/Bows: All firearms and bows must be disassembled and cleaned before shipment to our facility. Non disassembled or cleaned items will incur additional charges.

Payments: Full payment is required on completion prior to return shipping. Special order prints require 50% in advance to secure order of film. We accept cash, bank cheque's and bank deposits. Personal cheque's are accepted if full payment is made at parts drop off.

Warranty Program: We will warrant all work for 6 months. This covers any failure or peeling of clear coat, basecoat, etc. This does NOT cover any damage due to improper care or negligence on the customer's part, however should an unfortunate circumstance occur, please contact us for possible goodwill assistance. If you are unhappy for ANY reason with an item that was dipped please call 02102958432 or send an email to aucklandhydro@gmail. com and we will work with you to make sure you are satisfied.

Signature:	Darker	/	/
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